REGIONAL OFFICE SECSIME PROCESS NO. 5

Name of Agencies	:	Cashier Section, Administrative Division, DENR Regional Office III
Frontline Service	:	Issuance of Checks or ADA
Schedule of Availability of Service	:	8:00 AM – 5:00 PM
Who May Avail of the Service	:	External Customers (Contractors, Suppliers and Service Providers)
		Internal Customers (DENR Employees and Contractual Personnel)

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How to Avail of the Service

No. [A]	CUSTOMER ACTIVTY [B]	DENR ACTION [C]	OFFICE/PERSON RESPONSIBLE/ LOCATION [D]	DURATION (PER CLAIM) [E]	DOCUMENTARY REQUIREMENTS [F]	AMOUNT OF FEES [G]
1	Submit approved DV and other supporting documents	Record Receipt LDDAP-ADA or DV (for Check preparation) and other supporting documents from the office of the approving official and forward to concerned Cashier Staff	Encarnacion Puno Receiving/Releasing Clerk (Forest Ranger)	5 minutes	Disbursement Voucher (DV) and other supporting documents	
		Review completeness of documents Check the balance of Notice of Cash Allocation (NCA). Prepare Checks and Advice of Checks Issued and Cancelled (ACIC) based on DV Prepare ACIC for ADA	Encarnacion Puno Controller of Check (Forest Ranger)	10 minutes		

Record Checks in the Logbook			
Sign Check/ADA	Bernardo Manuel Administrative Officer III	2 minutes	
Record and forward Check to countersigning officials based on Manual of Authorities	Encarnacion Puno Receiving/Releasing Clerk, (Forest Ranger)	5 minutes	
Receive Check/ADA and other supporting documents	Karmela M. Herrera Receiving Clerk (Computer Operator I – JO), Office of the Assistant Regional Director for Management Services (ARD for MS)	5 minutes	

Countersign Check/ADA based on Manual of Authorities	Tirso P. Parian Jr. Assistant Regional Director for Management Services	5 minutes	
Record receipt of Check/ADA and forward to Cashier Section	Princess Diane C. Sunga Releasing Clerk (Data Encoder I - JO, Office of the Assistant Regional Director for Management Services	5 minutes	
Receive Check/ADA and other supporting documents	Encarnacion Puno Receiving/Releasing Clerk, (Forest Ranger)	5 minutes	
Encode ADA Particulars in Report of Advice to Debit Account Issued (RADAI)	Bernardo Manuel Administrative Officer III	2 minutes	

		Record Check in the Check Disbursement Record Book	Encarnacion Puno Cashier Staff (Forest Ranger)	5 minutes	
		Forward ADA and ACIC to the DENR Government Servicing Bank	Bernardo Manuel Administrative Officer III	Depends on the location of the Bank *Note: Government Servicing Bank will upload corresponding amount not earlier than 24 hours but not later than 48 hours.	
		Inform the customer if the check is ready for pick up after 24 hours	Encarnacion Puno Forest Ranger	2 minutes	
		Release check to customer.	Encarnacion Puno Forest Ranger	3 minutes	
2	Pick up check				